# Annual Report 2019



#### **2019 Board of Directors**

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## Year in Review





If this year had a theme, it is change. 2019 started with a new director and ended with a new building. The Link team also experienced positive change and growth.

## What We Do

The Link is a single point of entry for individual attention, screening, assessment and referral for atrisk youth and juvenile offenders in the 17th Judicial District.

The Link provides services to the communities of Adams and Broomfield Counties at no charge to families.

The Link exists to support youth through initial contact with law enforcement and those who are at-risk of becoming involved in the juvenile justice system. We connect families to services through individual attention and intentional referral to appropriate resources.

## What We're Doing Better

- Full time on-site staffing ensuring The Link serves the community 24 hours a day, 7 days a week
- Scheduled staff visits to police departments and improved communications with municipal courts
- All staff attend state's training for required screening tools and are offered additional training opportunities throughout the year
- New database for updated functions and reporting
- Partnership development including community
- providers and agencies attending staff meetings and formalized referral processes for families
- "Say yes" attitude for accepting cases resulting in better customer service for law enforcement and improved intervention opportunities with youth
- Welcoming youth, families, law enforcement, and partners to a larger, professional space

#### **MILESTONES**



The Link celebrated 20 years in October!

A new and improved website was developed and launched.

Partnerships with providers were made.

#### **LESSONS**



The best customer service may be as simple as our saying "yes."

Teamwork is the best kind of work.

Things don't always go as planned, and together we'll figure it out.

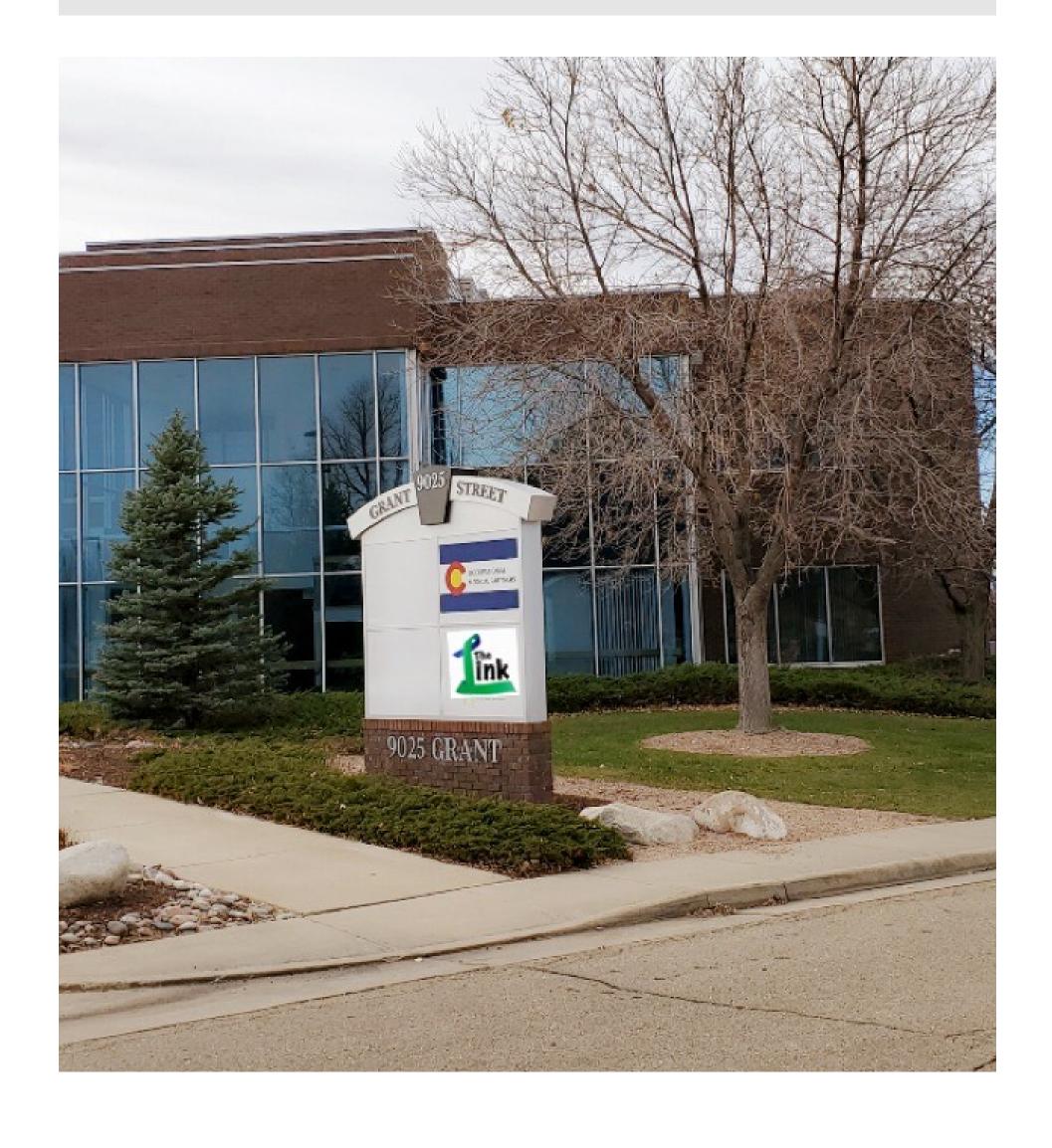
#### **CHALLENGES**



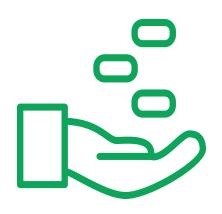
How do we measure our impact?

Having enough resources for the needs

Soliciting support and sharing our stories

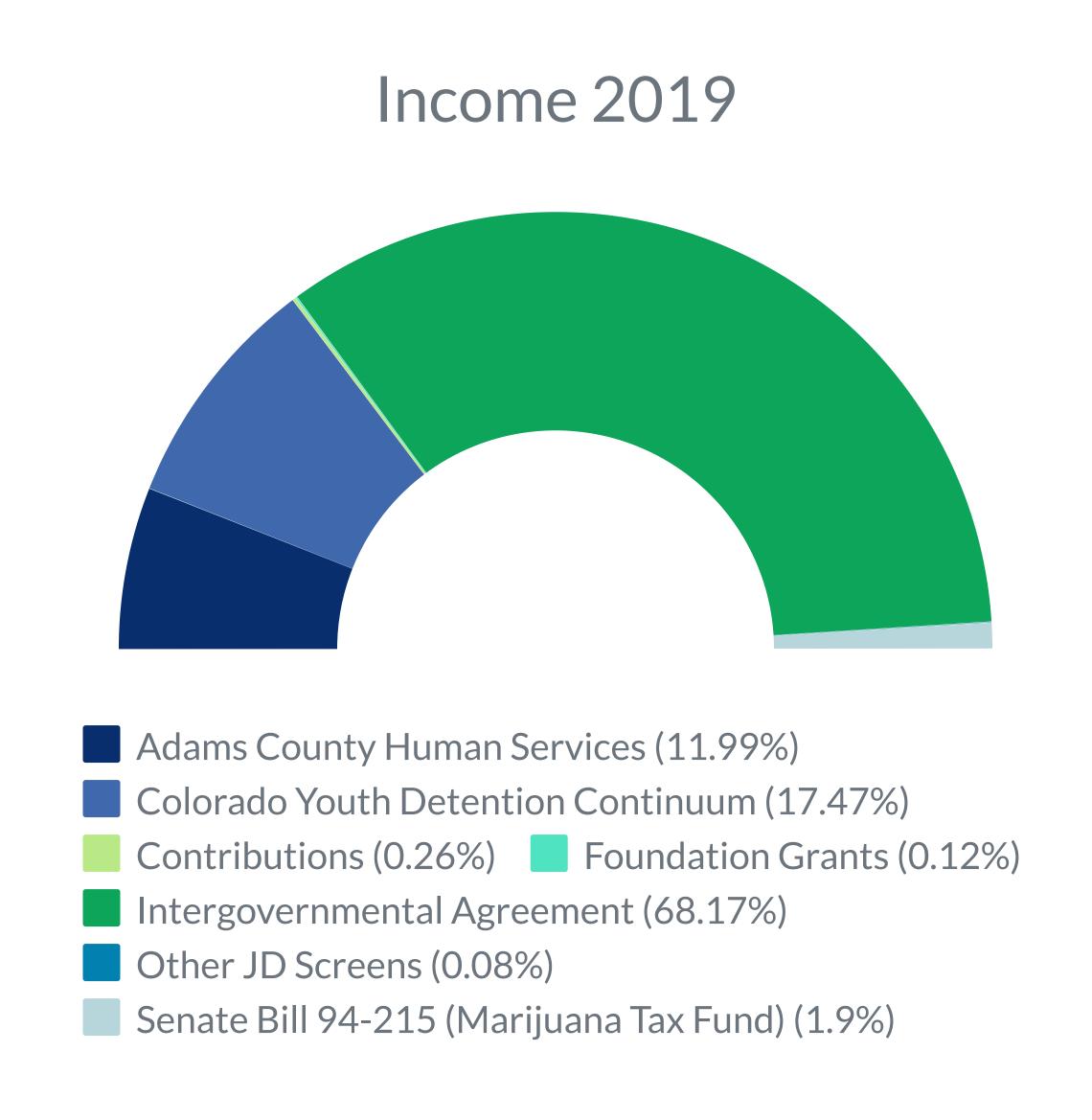


# Financial Picture





The Link is a 501(c)3 (nonprofit) organization, not a government or judicial agency, and relies on agreements and charitable donations from the community in order to provide services to youth and families of the 17th Judicial District.



## **IGA - PARTICIPATING JURISDICTIONS**

**Adams County** 

City of Commerce City

City of Brighton

City and County of Broomfield

City of Northglenn

City of Thornton

City of Westminster

#### **OTHER FUNDERS**

Adams County Human Services

Colorado Youth Detention Continuum (CYDC)

**Brighton Legacy Foundation** 

Board of Directors and community members

## **Thank You to Our Funders**

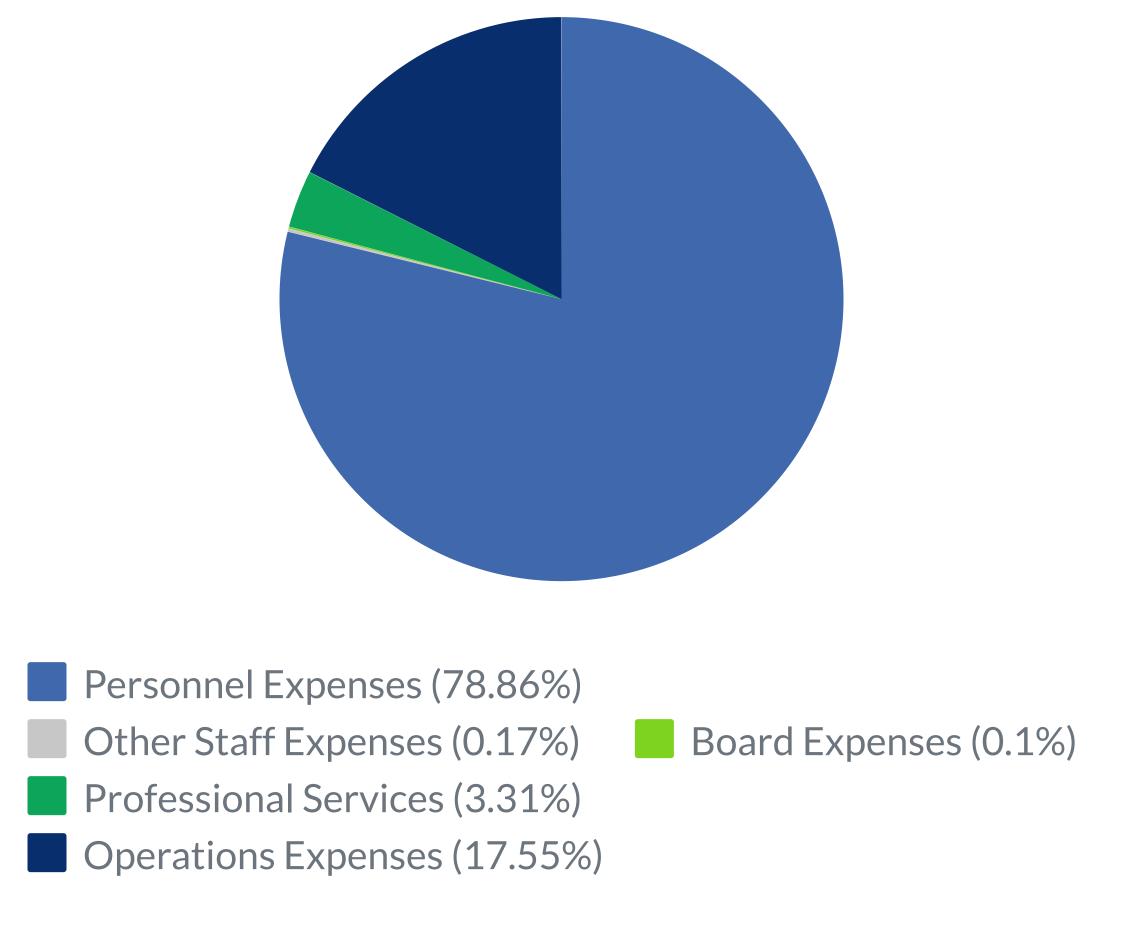
The Link is grateful to the participants of the Intergovernmental Agreement, which is the largest source of funding, and to continued support by CYDC and Adams County Human Services. These partnership contributions fund the services provided by The Link, including receiving youth 24 hours a day and detention screens every day of the year.

# Spending

Personnel Expenses are the largest line item in the annual budget. The Link has 12 full time and 2 part time employees including 9 intake specialists and an admin team comprised of 2 supervisors, a manager of services, an office manager, and the executive director.

Operational expenses include rent, insurance, communications and technology, office and client expenses.

Expenses 2019



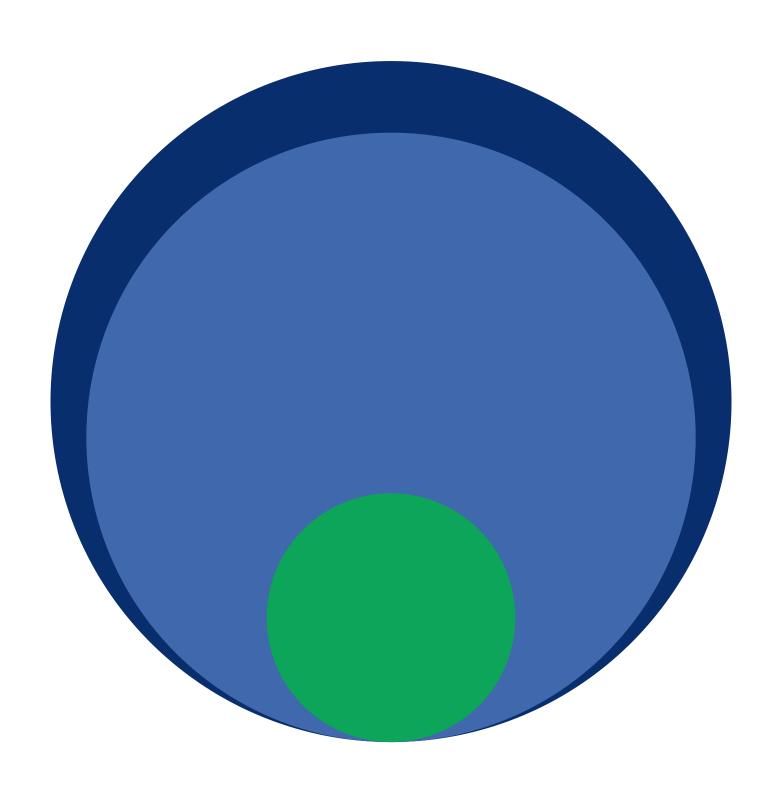
## Cases and Clients





The Link screening services are intended to identify factors contributing to concerning behavior and mitigating risks and to assist in detention bed management in the 17th Judicial District.





- Law Enforcement Transports (51.7%)
- Detention Screens (41.4%)
  Walk-in or Other Referral (6.9%)

# **Success Stories**

A 17 year old female transported to The Link due to being beyond the control of parents: Youth was smoking Marijuana daily, not attending school, running away from home and getting into verbal and physical altercations with siblings and father. Parents attended Community Reinforcement and Family Training (CRAFT) group for 12 weeks, and client attended Cognitive Behavioral Therapy with Anger Management (CBT Group) for 12 weeks. Client also participated in individual and family therapy. Client has completed court ordered probation, community services, has a part-time job, has been substance free for 4 months and has a better relationship with parents and siblings with no verbal or physical altercations for the last 2 months. Her most recent progress report from school shows she is receiving As and Bs in all subjects.

## **592 Transports**

153 Beyond Control of Parent

167 New Charge(s)

51 Pending Charge(s)

138 Runaway

66 Warrant

17 Welfare

#### **474 Detention Screens**

441 of those screened to Secure Detention

149 New Charge(s)

47 Remand

278 Warrant

## 1145 By Gender

70)

370 Female 775 Male

#### **1145 By Age**

3 Age 8 97 Age 13 2 Age 9 162 Age 14 10 Age 10 243 Age 15 29 Age 11 283 Age 16 52 Age 12 264 Age 17



A 15 year old male transported to The Link charged with possession of marijuana and being truant: Youth was referred for an evaluation to therapeutic services. Parents attended Community Reinforcement and Family Training (CRAFT) group for 12 weeks and client attended Cognitive Behavioral Therapy with Anger Management (CBT Group) for 12 weeks. Youth was minimally engaged and received services for 6 months. He has not used marijuana in 90 days, is attending a new school receiving Cs in all subjects and reports completing all court ordered obligations. Mother stated, "I am glad that we could come to The Link and use Rebound Colorado because everyone here cared about my son and the people here were never too busy to talk to us. The staff would always call the therapist and always made our family feel important."